

De'Longhi Warranty 保用證



Stamp

De'Longhi Kenwood A.P.A. Ltd
16/F, Tins Enterprises Centre,
777 Lai Chi Kok Road,
Cheung Sha Wan, Kowloon
Hong Kong.



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Fold Here

Warranty Card 保用證



Warranty No.:
保用證編號: **T**

PLEASE KEEP AND PRESENT THIS SECTION TOGETHER WITH PURCHASE RECEIPT FOR MAINTENANCE SERVICE.

請保留此保用證及收據，並於維修時隨機附上，方為有效。

Product Model _____ Date of Purchase _____
產品型號 _____ 購買日期 _____

This is to certify that this De'Longhi product is under a warranty against malfunction for a period of at least one year (see below for additional warranty) from the date of purchase.

However, warranty will become invalid under the following conditions:

- The damage was caused by misuse, negligence or natural calamities.
- The appliance has been repaired or modified by a person other than an authorized service agent from our company.
- The appliance has been put to commercial or communal use.

Additional warranty:

- Dehumidifiers – 5 years warranty on the compressor unit from the date of purchase.
- Oil Filled Radiators – 3 years warranty from the date of purchase.

Remarks:

- For Automatic Coffee Machines, dehumidifiers (14L or above) and oil-filled radiator, first-year free on site services including transportation cost will be provided in HK urban areas (excluding Lantau Island and off-shore Islands). Transportation fee (to and fro) of HK\$180 will be charged after the warranty period expired.
- The warranty services is valid in Hong Kong ONLY.
- In case of any dispute, the interpretation from De'Longhi Kenwood A.P.A. Ltd. is final.

本公司向客戶保證，本De'Longhi產品由購買日期起計，享有為期壹年之免費維修服務(額外產品保用期見下方)。但在以下情況，此項免費維修服務將自動失效：

- 本產品曾被錯誤操作、疏忽使用或受天然災害而引致損壞。
- 本產品曾被非本公司認可之人仕進行維修、改裝或更換零件。
- 本產品曾被用作商業或公共用途。

額外產品保用期：

- 抽濕機一由購買日起計，壓縮器享有五年之保用期。
- 充油式暖爐一由購買日起計，享有三年之保用期。

備註：

- 全自動咖啡機、抽濕機(14公升或以上之型號)及充油式暖爐，包括首年市區免費上門維修服務連運費。(不包括大嶼山及離島地區)；若過了保養期，每次來回運輸費港幣180元正。
- 此保用證所提供的服務只適用於香港。如有爭議，一切以本公司之解釋為準。

De'Longhi Customer Service Centre 客戶服務中心

De'Longhi Kenwood A.P.A. Ltd

Address: 16/F, Tins Enterprises Centre, 777 Lai Chi Kok Road, Cheung Sha Wan, Kowloon, Hong Kong.
地址：香港九龍長沙灣荔枝角道777號田氏企業中心16字樓
Email Address電郵地址：services@delonghi.com.hk
Main Line總機：3412 0000 Fax傳真：3412 0312
Service Hour: Monday to Friday (except Public Holiday)
9:00am - 6:00pm (lunch break: 12:30pm - 1:30pm)
服務時間：星期一至星期五(公眾假期除外)
早上九時至下午六時(午膳時間：中午十二時半至一時半)



Customer Service Hotline 客戶服務熱線：3412 0222

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PLEASE FILL IN THE FOLLOWING FORM AND RETURN BY MAIL WITHIN 10 DAYS AFTER PURCHASE.

請填妥本保用證，並於購買日期起十日內寄出。

為方便電腦編排，請以英文正楷填寫

Product Model _____
產品型號 _____

Date of Purchase _____ Dealer _____
購買日期 _____ 商號 _____

Salutation稱謂： Mr. 先生 Mrs. 太太 Ms. 女士 Miss 小姐

Surname姓 _____ Given Name名 _____

Address地址 _____

Contact number _____ E-mail address _____
聯絡號碼 _____ 電郵地址 _____

In order to enhance our services and products design, we would be most grateful to gather the following information from you - our De'Longhi customer.

為提高本公司的服務及產品設計，我們誠意邀請閣下提供以下資料以作參考：

Gender性別： Male 男 Female 女

Age group _____
年齡組別： 19 or below 以下 20-29 30-39
 40-49 50-59 60 or above 以上

Monthly household income _____
家庭每月總收入： Under \$20,000 以下 \$20,000-\$30,000
 \$30,001-\$40,000 Over \$40,000 以上

Education _____
教育程度： Primary 小學 Secondary 中學
 Post-Secondary 大專 Tertiary or above 大學或以上

Which of the following factors is uppermost in your consideration when you decided to buy this product?
以下那個因素最能促使閣下購買本產品？

De'Longhi brand Product features Style/Appearance Price
De'Longhi 品牌 產品功能 產品外型 價錢

Advertising Recommendation Other: (please specify)
廣告宣傳 推介 其他(請註明) _____

What other De'Longhi products do you own? Please specify
如閣下現時有使用De'Longhi其他產品，請註明：

Privacy policy: Your details will be treated as highly confidential; information will only be used for warranty service, marketing and promotional purposes.

私隱聲明：閣下所提供的資料均會被高保密，資料只會應用於維修服務、市場推廣及其有關之事項。